

UTILITY COMPANY GAINS EFFICIENCIES

PROVIDING SOLUTIONS

The Challenge

The client provides electricity to 3.1 million customers in the Eastern United States. Each of its 34 plants independently planned and coordinated its own transportation activities using manual processes. This led to inefficiencies, duplication of work and unnecessarily high costs for transportation.

The Strategy

MIQ Logistics analyzed the client's processes and determined that consolidation of transportation functions into one central load control center would enable the client to reduce costs, leverage its transportation spend, increase vendor compliance, improve productivity and achieve other benefits.

CASE STUDY OVERVIEW

The Challenge:

Inefficient and costly decentralized transportation activities.

Strategy:

Consolidate transportation functions and support with technology.

Solution:

Embed three MIQ Logistics professionals to manage transportation for client's 34 plants.

Results:

Improved decision making, processes, and budget control.



The Solution

To manage the transportation functions for all 34 plants, MIQ Logistics placed three of its transportation professionals at one of the client's facilities. The three led the transformation of the client's transportation activities, ensuring proper execution of:

- Carrier management
- Shipment planning and execution for LTL, TL, small package, and expedited shipments, as well as special project/oversized shipments
- Vendor consolidation
- Client support 24/7 for plant sites and vendors, as well as all plant scheduled and non-scheduled outages
- Shipment track and trace
- Claims management
- Inbound security documentation management for all drivers entering nuclear plants
- Benchmarking and continuous improvement
- Financial reconciliation
- PowerTMS™ access (Web-hosted transportation management technology)
- International shipping support

The Result

The client is a satisfied MIQ Logistics client for eight years and running. In that time, they've experience improvements in their transportation processes, including increased vendor compliance and the convenience of a single invoice for all shipments. They've improved their transportation spend by leveraging their total transportation activities and through access to the MIQ Logistics pool of approved transportation providers and transportation service professionals. Additionally, MIQ Logistics has been able to consolidate many of their LTL shipments into Truckload shipments, resulting in added savings for the client.

The client has also been able to improve its decision making ability with the shipment visibility and information available through PowerTMS technology. And with MIQ Logistics as their partner, the client also benefited from network studies, cost analysis, mode optimization studies and completed project logistics efforts. To sum it up, the client stays focused on providing electricity to customers with fewer distractions and unnecessary expenses.

ABOUT MIQ LOGISTICS TRANSPORTATION MANAGEMENT SOLUTIONS

Our dynamic and comprehensive transportation management solutions align your supply chain with your strategic business objectives. Regardless of your industry, the countries where you do business, or the complexity of your transportation requirements, MIQ Logistics adds efficiencies with network strategy design, predictive modeling, shipment optimization and execution tools. Our experienced global logistics professionals design innovative solutions to meet your unique needs and deliver the results that drive your business. Transportation management services include carrier management, order management, shipment planning and execution, financial reconciliation, reporting, and technology support through PowerTMS.™

ABOUT MIQ LOGISTICS

MIQ Logistics, a global logistics management company, coordinates the movement of goods worldwide across multiple modes of the global supply chain. MIQ Logistics helps businesses automate and improve shipment planning, optimization, administration, and overall supply-chain processes while connecting more efficiently with clients, their suppliers, and the final consumer.

