

Dear Valued Customers,

As you know well, there is ongoing port congestion along the major US west coast ports. Our service schedule and terminal operation are both seriously disrupted, and that also results significant increase of operation cost and financial loss. Evergreen has been exercising our best efforts in mitigating the impacts toward our service level and shipside operation. However, without foreseeable relief in sight, we are forced to trigger congestion charge collection per our FMC filing rule 010-C12 ,EGLV # 618 for all cargoes arriving US West Coast ports effective Nov/17/2014. The quantum of charge is listed hereunder,

USD 800 per 20' Container USD 1000 per 40' Container USD 1125 per 40' High Cube Container USD 1266 per 45' High Cube Container

Please be advised the congestion charge was first announced in our tariff in 2012 to address the risk of increased port congestion as result of any labor-related issues, including but not limited to, labor action, work stoppage, or slow-downs/disruptions. This charge will remain in effect until further notice.

Regret for the inconvenience caused to you. We thank you for the kind understanding and we assure you Evergreen will continuously maintain our service for you in all possible way during this challenging situation.

Should you have any questions, please reach out to local Evergreen sales representatives for assistance.

Sincerely Yours,

Evergreen Line