

Customer Advisory: Shanghai Port Congestion

21 April 2017

Dear Customer,

The port of Shanghai is currently facing serious congestion. The schedules of several services have been impacted and vessel operations are experiencing a delay of multiple days.

The congestion is mainly attributable to bad weather (fog) and some issues relating to the transition to new alliances.

NYK is monitoring the situation and cooperating with the port authority very closely to ensure that normal terminal operations and schedule integrity are recovered as soon as possible.

In the interim we will continue to regularly refresh schedule information in line with operational developments.

There is a public announcement from the Shanghai International Port Group available @

<http://www.portshanghai.com.cn/jtwbs/UserFiles//file/20170414img374.pdf>

Please contact your NYK Line representative should you have any further questions.

Yours faithfully

NYK Line (China) Co.Ltd.